

CUSTOMER SATISFACTION FORM

Dear Customer,

Help us to improve our performances by filling in the following assessment questionnaire in relation to our service and product. We do appreciate all your suggestions and feedback. These are important in order to meet better your needs in terms of Product, Service and Environmental policy.

Thanks for your cooperation.

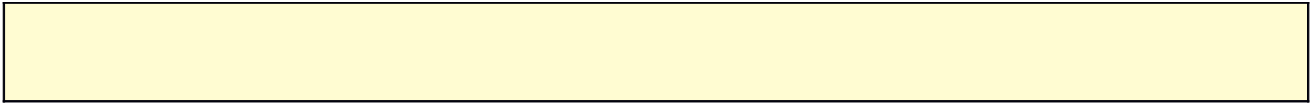
Plastica Valmisa S.p.A.

Company Name:	
Date:	
Name and surname of the compiler:	
Role:	

Give your evaluation by ticking the relevant spaces:													
Importance Level				REQUIREMENT	Satisfaction level								
Not important	Important	Very important	Fundamental		1	2	3	4					
									Poor	Sufficient	Good	Excellent	
									Quality level appreciation of our products				
									Quotations/Offer:clarity and completeness				
									Reliability on delivery time				
									Packing of the supplied products				
									Customer service				
									Reliability in case of complaints				
<i>Space for Plastica Valmisa Spa</i>													

Total Customer Satisfaction Level				
Question	1	2	3	4
Satisfaction level: What is your perception about Plastica Valmisa Spa?				

Please submit your suggestions for our improvement



Please send us completed form by fax +39 071 688550 or e-mail [**qualita@valmisa.it**](mailto:qualita@valmisa.it)